

City Manager
Erik Zimmer

City Secretary
Cynthia Salas



Mayor
Andres "Andy" Ramos

City Attorney
Sandy Wilson

100 North 13th Street Phone 432-837-3301 Fax 432-837-2044

"To provide quality service to the citizens of Alpine"

FOR IMMEDIATE RELEASE

March 9, 2021

Contact:

Geo Calderon

g.calderon@ci.alpine.tx.us

(432) 837-3301 x 1

UPDATED COVID-19 OFFICE POLICIES & PROCEDURES

In the wake of Governor Abott's new Executive Order (GA-34) removing many of the COVID-19 safety restrictions, the City of Alpine has reviewed its policies for City offices and other facilities. The City's current protocols will remain in place and the City Hall lobby will be open. The City added a window to the side of City Hall for residents with Utility Billing questions and that window will also remain open.

Existing policies for City Hall, the Alpine Visitor Center and the Alpine Animal Shelter are described below. Any questions about safety policies in other City departments may be directed to those offices.

City Hall requires visitors to wear a face mask inside the building, and a maximum of three customers are allowed inside at any one time. If customers prefer not to wear a face mask, utility payments may be made online, by window, or dropped outside in the designated drop box.

The Alpine Visitor Center requires visitors to wear a face mask inside the building, and a maximum of five visitors are allowed inside at any one time. If visitors prefer not to wear a face mask, area travel information is available on the front porch of the Visitor Center, and staff can provide additional services outside of the building as needed.

The Alpine Animal Shelter requires visitors to wear a face mask inside the building. Shelter hours remain the same (10am-1pm, 2pm-6pm), but the front doors are locked. Visitors should call the phone number on the door to gain access.

COVID-19 safety policies will be a topic of discussion at the March 16 meeting of the Alpine City Council. The public may use this forum to share any concerns they may have, and the Council may decide to make adjustments to City policy at that time.

###